



## Adult Crisis Stabilization Unit (CSU) Information

### Visitation Information

(Please note: Visitation hours are subject to change due to unforeseen circumstances):

- ❖ Monday – Friday
  - 5:45 pm – 6:45 pm
- ❖ Saturday and Sunday
  - 1:00 pm – 2:00 pm
- ❖ Holidays: Visitation hours follow the weekend schedule
- ❖ Only one (1) visitor allowed at a time for each client. If there is more than one visitor in your party, please notify a staff member to ensure everyone has an opportunity to visit.
- ❖ DLC has a dress code policy for our staff and visitors. Visitors may be denied visitation if appropriate attire is not worn. Below is a list of **unacceptable attire**:
  - Provocative or suggestive attire, including, but not limited to: low-cut dresses, blouses, or t-shirts
  - Tank, tube or halter tops with spaghetti straps
  - Midriff length tops
  - Off-the-shoulder tops
  - T-shirts with inappropriate logos, including, but not limited to: advertisement of alcohol/drug-related pictures or phrases

### Financial and Billing information:

- ❖ Please review our Financial Policy so that you know and understand your financial obligations. Please contact a Financial Counselor at 239-455-8500, ext. 3501, with any questions you may have regarding your inpatient stay.
- ❖ Payments can be made at any of our three DLC Locations:
  - Main Campus: 6075 Bathey Lane (all buildings **except** Bldg. A)
  - Horseshoe Campus: 2806 S. Horseshoe Drive
  - Immokalee Campus: 425 First Street

Acceptable methods of payment are: cash, debit card, and credit card. Payments can also be made by phone or by visiting our website: [www.davidlawrencecenter.org](http://www.davidlawrencecenter.org) and using the Bill Pay option. Our financial counselors can also assist in setting up recurring monthly payments.

### **Baker Act Information**

The Baker Act is a Florida law that allows for a person to be held involuntarily for up to 72 hours for psychiatric evaluation and stabilization. This law can be initiated by judges, law enforcement officials, physicians, or mental health professionals. There must be evidence that the person possibly has a mental illness and is at risk for harm to self and/or harm to others.

For more information regarding the Baker Act, please visit the Department of Children and Families website at <https://www.myflfamilies.com/service-programs/samh/crisis-services/laws/BakerActManual.pdf>

### Contact Information:

- ❖ **Client Phone:** 239-354-1460 or 239-354-1495 \*\* Please note: phones are not in use during group times, meal times, or visitation times.
- ❖ **General Information:** 239-354-1464
- ❖ Phone calls from DLC telephone numbers may display on Caller ID as 3 or 4 digits, “unknown”, and/or “no Caller ID”.
- ❖ For additional questions/concerns, please contact a staff member at 239-354-1464.

### **The following items ARE allowed on the unit:**

- ❖ Sweatshirts (no inappropriate logos, no hoodies/strings/zippers)
- ❖ Sweatpants (no inappropriate logo, no strings)
- ❖ Sports Bras (Bras cannot have any underwire)
- ❖ Brief-style underwear (no thongs/lace)
- ❖ Plain T-shirts/shirts
- ❖ Jeans
- ❖ Pajamas (no strings)
- ❖ Socks
- ❖ Tennis shoes with no laces
- ❖ Flip flops

### **The following items are NOT allowed:**

- Belts
- Thongs/lace undergarments
- Hoodies or jackets with strings/hoods/zippers
- Pajamas with strings
- Jewelry
- Stuffed animals/pillows
- Shoelaces
- Clothing with rhinestones
- Shoes with heels/boots
- No food items of any kind
- Personal hygiene products
- Hair ties with metal
- Hardcover and spiral-bound books



### **Crisis Stabilization Unit (CSU) Expectations**

- 1. Everyone matters! Be respectful. No cursing or inappropriate language.**
- 2. Safety first! No violence. Maintain appropriate boundaries—an arm's length from staff and other clients. If you have an issue or concern, please talk to a staff member.**
- 3. Cleanliness matters. Take care of the living space. Food and drinks are only allowed in the dining areas. Food and drinks are NOT ALLOWED in the bedrooms.**
- 4. The behavioral health technicians (BHT) are available for questions, concerns or needs. Please do not knock on the nursing station or staff windows. A BHT will be happy to assist you.**
- 5. Modesty is our policy: all appropriate clothing must be on your person and you must be appropriately dressed and covered at all times.**
- 6. Prepare for your doctor time. You will meet with a provider once a day. We encourage you to write down what you would like to share with the provider prior to the visit.**
- 7. Eat properly and hydrate. 7:30am--Breakfast. 12pm--Lunch. 5pm--Dinner. Pitchers of approved drinks are available throughout the day. Snacks are also scheduled in between meals.**
- 8. If you are on "keep out of room" orders, you must stay out of your room during the times specified.**
- 9. TV and phones are not in use during group time and visitation.**
- 10. Visitation time is from 5:45pm-6:45pm daily and additionally 1:00pm-2:00pm on weekends. This is subject to change due to unforeseen circumstances.**
- 11. You are responsible for all of your clothes. If you put anything in the laundry hamper, please look for the clean laundry upon return and obtain your clothing. Please ask a BHT if you need assistance.**
- 12. Wellness matters: a holistic approach is key to improving your overall health and wellbeing. Participate in the wellness program and be open to learning new information and ideas for dealing with emotions and life issues. Pet therapy, art therapy, nutrition groups, fitness activities and rehabilitation groups are offered throughout the week.**
- 13. Treatment works best when you actively work on your treatment. We are here to help. Ask questions, stay in communication with your treatment team, and know that we care about you!**