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*Honorary Board Member

OUR MISSION
To provide life-saving and life-changing behavioral health care through education, prevention, intervention, and treatment available to all.
Dear Friends,

If you asked a roomful of people how many have been touched by a mental health issue and/or substance use challenge, I would bet that everyone in the room could raise their hand . . . that is, if there were no stigma and if everyone was being honest.

The Impact Report you’re now holding is as honest and open as it gets. More than just facts and figures, this report represents all of the children, families, and adults who have been helped in the last year by David Lawrence Centers for Behavioral Health (DLC). They are grateful for the help . . . and for your support.

The report also represents the ever-rising numbers of the needs in our community. Before 2020, we were dealing with two epidemics — rising suicide rates and opioid use disorders. But for almost the last two years, we have been dealing with a third – the COVID-19 pandemic.

Collier County was already growing tremendously, and these three crises have resulted in a disproportionate rise in mental health and substance use issues, with rates rising faster than our population increase.

Our community’s needs have never been greater, and I have never been more thankful for friends like you, who continually step up and make it possible to meet those needs.

Thank you for your support!

Scott Burgess, President & CEO
DLC’s Emergency Services Center is available to anyone in acute behavioral health crisis, and is available 24 hours a day, 7 days a week. Since the beginning of the pandemic, DLC has experienced a drastic increase in the demand for crisis stabilization services compared to the same time frame in the prior year (*March 2020 to July 2021). Emergency intake assessments increased by 20%, calls to DLC’s suicide prevention hotline increased by 30%, daily admissions to the Children’s Crisis Unit increased by 22% and by 3.21% on the Adult Crisis Stabilization Unit.

BY THE NUMBERS

| **2,087** | adults and children admitted to the DLC crisis stabilization units |
| **2,313** | clients provided with other emergency services |
| **7%** | increase in average daily number of adults in our Adult Crisis Stabilization Unit over FY20 |
| **56%** | increase in average daily number of children in our Children’s Crisis Stabilization Unit over FY20 |
| **80%** | reduction in readmissions after being enrolled in the DLC Care Coordination program over a six-month period. |

*multiple admissions for a single individual are possible

DLC’s Virtual Care Center provides remote access to over 100 DLC counselors and clinicians providing virtual counseling, medical services, and new client registration.

BY THE NUMBERS

| **66,406** | total telehealth services provided |
| **200%** | increase in virtual services provided over FY20 |
| **41,755** | web page visits to learn about Virtual Care |
| **33%** | of all telehealth services provided in FY21 were for patients new to DLC |
DLC’s Children’s Partial Hospitalization Program (PHP) is a voluntary day treatment program for teenagers who are experiencing mental health concerns. The program is designed to prevent admission or readmission to the crisis stabilization unit and to assist children with the transition from crisis stabilization back into the community.

The performance of PHP during the past three years demonstrates a strong improvement among children in the program and low readmission rate to our Crisis Stabilization Unit.

Throughout the day in PHP, teenagers participate in group therapy programs designed to build coping strategies and conflict resolution skills; this includes holistic therapies such as pet therapy, art therapy, and music therapy. In addition, individual and family therapy sessions and medication management services are provided.

**BY THE NUMBERS**

<table>
<thead>
<tr>
<th>Services Provided</th>
<th>Percentage Increase</th>
<th>PHP Services</th>
<th>Percentage Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>77,207</td>
<td>19%</td>
<td>7,826</td>
<td>33%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Children’s PHP clients discharged with no readmissions after 180 days over the last three years</td>
<td></td>
</tr>
</tbody>
</table>

**CORE SERVICES**

- Individual and Family Therapy
- Psychiatric Evaluation and Medication Management
- Children’s Partial Hospitalization Program (PHP)
- Specialized Trauma Therapy
- School & Community-Based Services
- Social Skills Development
- Wrap-Around Collier Program
- Children’s Community Action Team (CAT)
- Holistic Therapies
- 24/7 Emergency Services and Inpatient Crisis Stabilization
ADULT SERVICES CENTER

CORE SERVICES

Outpatient Services & Treatment

Individual & Family Therapy

Substance Use Recovery Programs

Holistic Therapies

Affordable Housing Programs

Case Management & Court-Related Services

DLC FACT Team

24/7 Emergency Services

Inpatient Crisis Stabilization

BY THE NUMBERS

225,547 services provided to adult clients

42,964 individual, group, and family therapy sessions

12,436 medication management services provided, a 4% increase over FY20

NEW VETERANS SERVICES

DLC’s new Veterans Services Program is provided in partnership with the Wounded Warriors of Collier County, Home Base SWFL, Collier County Veterans Treatment Court, as well as Veteran advocates to assist Veterans in crisis.

“We have a substantial population of veterans in our community that have unique needs and challenges. Our new Veterans Services Program is addressing those needs in a comprehensive way that is changing and saving lives.”

SCOTT BURGESS
DLC President & CEO
****ADDITION RECOVERY CENTER****

**CORE SERVICES**

- Inpatient Detoxification
- Short-Term Residential Care
- Partial Hospitalization/Day Treatment Program (PHP)
- Intensive Outpatient Program (IOP)
- FARR-Certified Recovery Residence Hope Home
- Aftercare & Additional Support Services
- Medication-Assisted Treatment (MAT)
- Individual Counseling and Family Support

**BY THE NUMBERS**

| **43,549** | residents served in DLC’s transitional living recovery residence Hope Home*
| **16** | addiction and recovery services provided

*program launched in June 2020

**AWARENESS & PREVENTION CENTER**

**CORE SERVICES**

- Educational & Outreach Programs
  - Crisis Intervention Team (CIT) Training
  - Mental Health First Aid Training
  - Parenting Support Programs
- School-Based Prevention Services

**BY THE NUMBERS**

| **673** | Collier County Law Enforcement & EMS Professionals completed an extensive week-long Crisis Intervention Team (CIT) training since 2013
| **284** | Mental Health First Aid individuals trained (2018 to 2021)
| **3,938** | children completed programming and educational opportunities through our Prevention Services Center

*potential for duplicated individuals in multiple programs
FISCAL YEAR REPORTING
Fiscal Year: July 1, 2020 - June 30, 2021

REVENUE FROM ONGOING OPERATIONS

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>State funding</td>
<td>$11,178,682</td>
</tr>
<tr>
<td>County funding</td>
<td>$2,777,652</td>
</tr>
<tr>
<td>Fees collected for services provided</td>
<td>$8,119,642</td>
</tr>
<tr>
<td>Program grants and other operating revenue</td>
<td>$2,541,002</td>
</tr>
<tr>
<td>Fundraising from donations and special events</td>
<td>$2,566,169</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$27,183,147</strong></td>
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</table>

EXPENSES OF ONGOING OPERATIONS

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>$23,060,040</td>
</tr>
<tr>
<td>Administration</td>
<td>$2,877,127</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$288,839</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$26,226,006</strong></td>
</tr>
</tbody>
</table>

NET INCOME FROM ONGOING OPERATIONS

<table>
<thead>
<tr>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$957,141 (3.5%)</td>
</tr>
</tbody>
</table>

*NOT CONSIDERED INCOME FROM ONGOING OPERATIONS, AND NOT INCLUDED ABOVE:*

<table>
<thead>
<tr>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal COVID-19 Grant (Paycheck Protection Program)</td>
</tr>
<tr>
<td>Investment Income, Board-Designated</td>
</tr>
</tbody>
</table>

BALANCE SHEET

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td>$21,495,875</td>
</tr>
<tr>
<td>Property &amp; Equipment (Net)</td>
<td>$7,883,732</td>
</tr>
<tr>
<td>Other Assets</td>
<td>$3,831,174</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$33,210,781</strong></td>
</tr>
<tr>
<td>Liabilities</td>
<td>$2,895,164</td>
</tr>
<tr>
<td>Net Assets</td>
<td>$30,315,617</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
<td><strong>$33,210,781</strong></td>
</tr>
</tbody>
</table>

EXPENSES OF ONGOING OPERATIONS

<table>
<thead>
<tr>
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<tr>
<td>Program services</td>
</tr>
<tr>
<td>Administration</td>
</tr>
<tr>
<td>Fundraising</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>
PARTNERS & VOLUNTEERS
Fiscal Year: July 1, 2020 - June 30, 2021

BOARD OF DIRECTORS
Priscylla Oliva-Gomez
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VICE CHAIR
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SECRETARY/TREASURER
Kristi Lester
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Matt Meyers
Jesse Renda
Aome Rogers
Kat Varela

COMMITTEE MEMBERS
Emily Budd
Lee Davidson
Nick Ellis
Josh Leppo
Bob Magrann
Peter Michaels
Joe Stusek

COMMUNITY PARTNERS

WE ARE STRONGER TOGETHER.

DLC collaborates with a variety of organizations and providers throughout Collier County and nation-wide to ensure coordinated education, awareness, and care that promote the health, well-being, and safety of our entire community.
DO NOT USE THE EXTRACTED TEXT AS IS. IT IS NOT ACCURATE.