Children's Crisis Stabilization Unit (CCSU)
Parent/Guardian Information

Visitation Information

(Please note: Visitation hours are subject to change due to unforeseen circumstances):

- Monday – Friday
  - 5:30 pm to 6:30 pm
- Saturday and Sunday
  - 12:45 pm to 1:45 pm
- Holidays: Follow weekend hours
- Only one (1) visitor allowed at a time for each client. If there is more than one visitor in your party, please notify a staff member to ensure everyone has an opportunity to visit.
- Parents/legal guardians only, unless otherwise approved by the treatment team.
- DLC has a dress code policy for our staff and visitors. Below is a list of **unacceptable attire**. Visitors may be denied visitation if appropriate attire is not worn.
  - Provocative or suggestive attire, including, but not limited to: low-cut dresses, blouses, t-shirts
  - Tank, tube or halter tops with spaghetti straps
  - Midriff length tops
  - Off-the-shoulder tops
  - T-shirts with inappropriate logos, including, but not limited to: advertisement of alcohol, alcohol/drug-related pictures or phrases

Financial and Billing information:

- Please review our Financial Policy so that you know and understand your financial obligations. Please contact a Financial Counselor at 239-455-8500, ext. 3501, with any financial questions you may have regarding your inpatient stay.
- Payments can be made be at any of three DLC Locations:
  - Main Campus: 6075 Bathey Lane (any building **except** Bldg. A)
  - Horseshoe Campus: 2806 S. Horseshoe Dr.
  - Immokalee Campus: 425 First Street
- Acceptable methods of payment are: cash, debit card, and credit card. Payments can also be made by phone or by visiting our website: www.davidlawrencecenter.org and using the Bill Pay option. Our financial counselors can also assist in setting up recurring monthly payments.

Contact Information:

- To ensure the safety of children on the CCSU, there is no direct phone access.
- To reach a child on the CCSU, please call: 239-354-1464 and a staff member will make arrangements for you to speak to your child.
  - Parents/legal guardians are the only ones who may speak to CCSU clients under the age of 18 unless otherwise approved by the treatment team.
- Please note: DLC's telephone number may display on Caller ID as 3 or 4 digits, "unknown", and/or "No Caller ID".
- For additional questions/concerns/support, please call 239-354-1464.

Clients ARE allowed to have the following items in the CCSU:

- Sweatshirts (no inappropriate logos, no hoodies/strings/zippers)
- Sweatpants (no inappropriate logos, no strings)
- Sports Bras (Bras cannot have any underwire)
- Brief-style underwear (no thongs/lace)
- Plain T-shirts/shirts
- Jeans
- Pajamas (no strings)
- Socks
- Tennis shoes with no laces/flip flops
- Flip flops

The following items are NOT allowed:

- Belts
- Thongs/lace undergarments
- Hoodies or jackets with strings/hoods/zippers
- Pajamas with strings
- Jewelry
- Stuffed animals
- Pillows
- Shoelaces
- Clothing with rhinestones
- Shoes with heels/boots
- No food items of any kind
- Personal hygiene products
- Hair ties with metal
- Hardcover or spiral-bound books

Baker Act Information:

The Baker Act is a Florida law that allows for a person to be held involuntarily for up to 72 hours for the purposes of psychiatric evaluation and stabilization. The Baker Act can be initiated by judges, law enforcement officials, physicians, or mental health professionals. There must be evidence that the person possibly has a mental illness and is at risk for harm to self and/or harm to others. For more information regarding the Baker Act, please visit the following website: https://www.myflfamilies.com/service-programs/samh/crisis-services/laws/BakerActManual.pdf

DAVID LAWRENCE DLC CENTERS FOR BEHAVIORAL HEALTH®

Crisis Stabilization Unit Expectations

1. **Everyone matters! Be respectful. No cursing or inappropriate language.**
2. **Safety first: No Violence. Maintain appropriate boundaries (arm's length from staff and other clients). If you have an issue or concern, please talk to a staff member.**
3. **Cleanliness matters. Take care of the living space. Food and drinks are only allowed in the dining areas. Food and drinks are NOT ALLOWED in the bedroom.**
4. **The behavioral health technicians (BHTs) are available for questions, concerns or needs. Please do not knock on the nursing station or staff windows. A BHT will be happy to assist you.**
5. **Modesty is our policy: all appropriate clothing must be on your person and you must be appropriately dressed and covered at all times.**
6. **Prepare for your doctor time. You will meet with a provider once a day. We encourage you to write down what you would like to share with the provider prior to the visit.**
7. **Eat properly and hydrate. Meal times: 7:30am Breakfast; 12pm Lunch; 5pm dinner. Pitchers of approved drinks are available throughout the day. Snacks are also scheduled in between meals.**
8. **If you are on "keep out of room" orders, you must stay out of your room during the times specified.**
9. **TV and phones are not in use during group time and visitation.**
10. **Visitation time is from 5:30pm-6:30pm daily and additionally 1:00pm-2:00pm on weekends. This is subject to change due to unforeseen circumstances.**
11. **You are responsible for all of your clothes. If you put anything in the laundry hamper, please look for the clean laundry upon return and obtain your clothing. Please ask a BHT if you need assistance.**
12. **Wellness matters: a holistic approach is key to improving your overall health and wellbeing. Participate in the wellness program and be open to learning new information and ideas for dealing with emotions and life issues. Pet therapy, art therapy, nutrition groups, fitness activities and rehabilitation groups are offered throughout the week.**
13. **Treatment works best when you actively work on your treatment. We are here to help. Ask questions, stay in communication with your treatment team, and know that we care about you!**